

## Standard form contract

This text – which states the conditions of sales – is an integral part of any order. Unless it is expressly stated otherwise, the client is required to know and to have accepted all of these conditions. Unless a specific agreement has been made, prices may fluctuate in accordance to the increase of purchase prices, wages, taxes or other costs.

Delivery times may vary, and cannot be subject to damage claims made to us. The seller is released from the obligation of delivery in the case of force majeure, including, eg. Bankruptcy of the producer, etc.. Delivery service by Bpost.

Our products come with a guarantee against any manufacturing defects. The buyer is expected to notify us of the defect within a short period of time. Only faulty products will be exchanged at our expense.

Our rates are net, and exclude taxes and shipping. Resellers rates apply to a first order of a minimum amount of 460.00€ excluding VAT. Resellers rates for orders for replenishments (resellers or therapists) start at € 150,00 excluding VAT. Shipping is free for orders of over 200,00€ excluding VAT. Management and shipping fees: Belgium 10€ , Luxembourg 15€ .

**The billed amount must be paid in advance or by payment on delivery.** A bill will be sent to you by post or e-mail in the case that an order was made on the basis of a quotation. The goods and invoice will be sent to you as soon as we have received your payment. One can specify the desired method of payment (in advance or on delivery) when ordering.

One can request a delay of payment of a up to 10 days. In the case that this has been granted, your payment must have been received no later than the last day of the period indicated on the invoice. Products will remain our property in the case that they have not been paid for in full. The ultimate date of payment can is indicated on the back of the bill, and you will be subject to the costs of recovery of the due amount as well as suspension of delivery if this date is exceeded. In the case of delay, these costs (15% on a minimum amount of 25€ + 1% per month) shall apply automatically and without prior notice.

Only the Belgian law and the court of Verviers can make a binding verdict in the case of disagreement.

We thank you for your trust.

